



Report on

**Strengthening & capacity building of various agencies of Dept. of
MSME & EP, GoUP**

9th to 10th September 2024 at

Indian Institute of Management (IIM) Lucknow, Uttar Pradesh

RAMP is a World Bank-supported Central Sector Scheme launched by the Government of India. It is a strategic initiative aimed at enhancing the performance of Micro, Small, and Medium Enterprises (MSMEs) in India. The Programme provides comprehensive support to MSMEs, fosters their growth, and addresses challenges to ensure a robust and competitive business environment. Uttar Pradesh Small Industries Corporation Ltd. (UPSIC) is the nodal agency for implementing the RAMP Programme in the state.

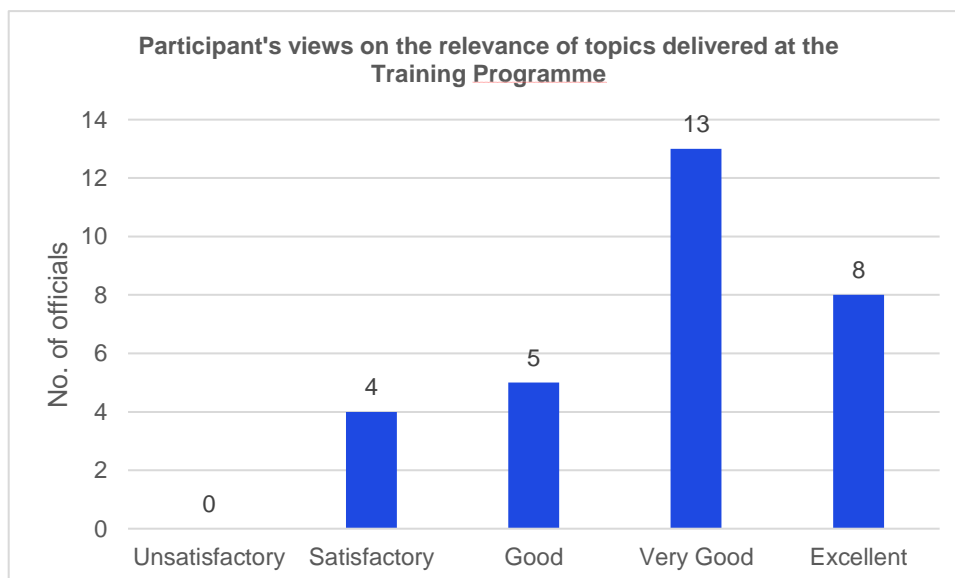
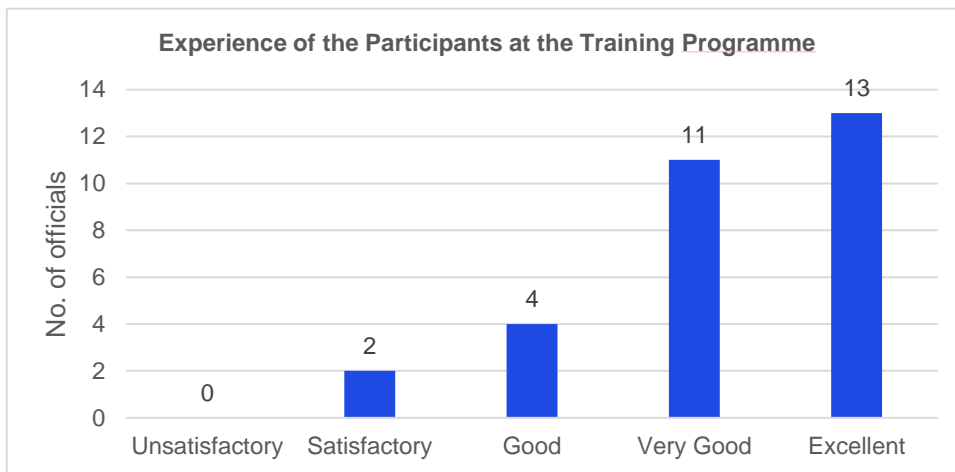
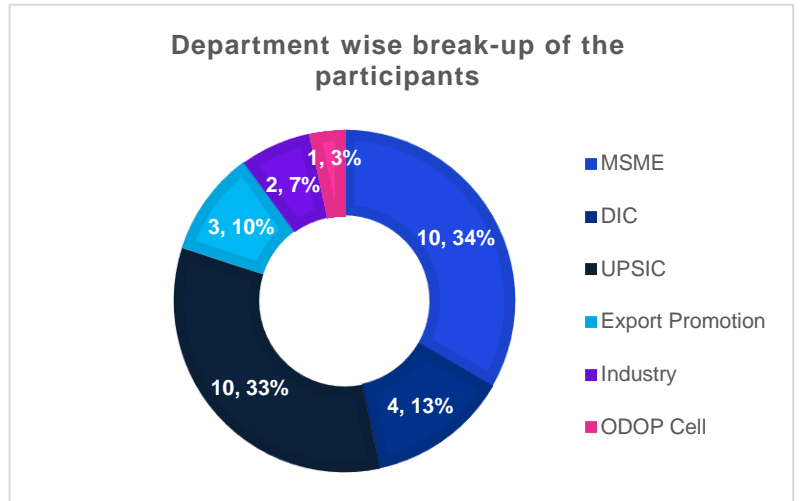
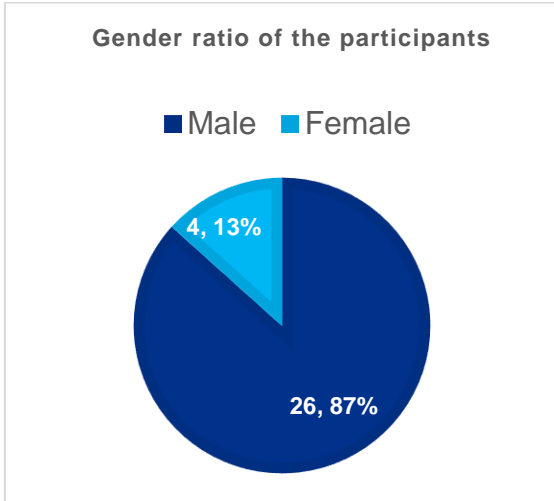
Strengthening & Capacity Building of various agencies of Dept. of MSME & EP, GoUP is one of the approved interventions under the RAMP Programme. As part of the same, **IIM Lucknow organised a two-day capacity-building training programme on 9th – 10th September 2024 at their IIM Lucknow campus for the first batch of 30 Govt. officers** of the various departments of the Government of Uttar Pradesh.

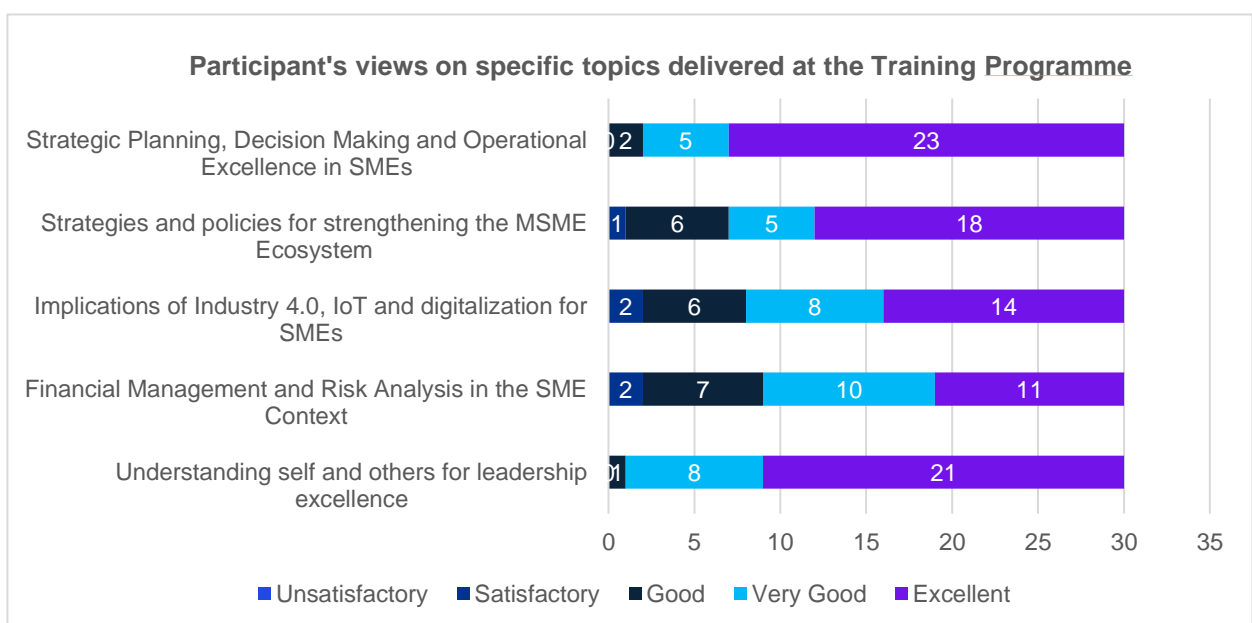
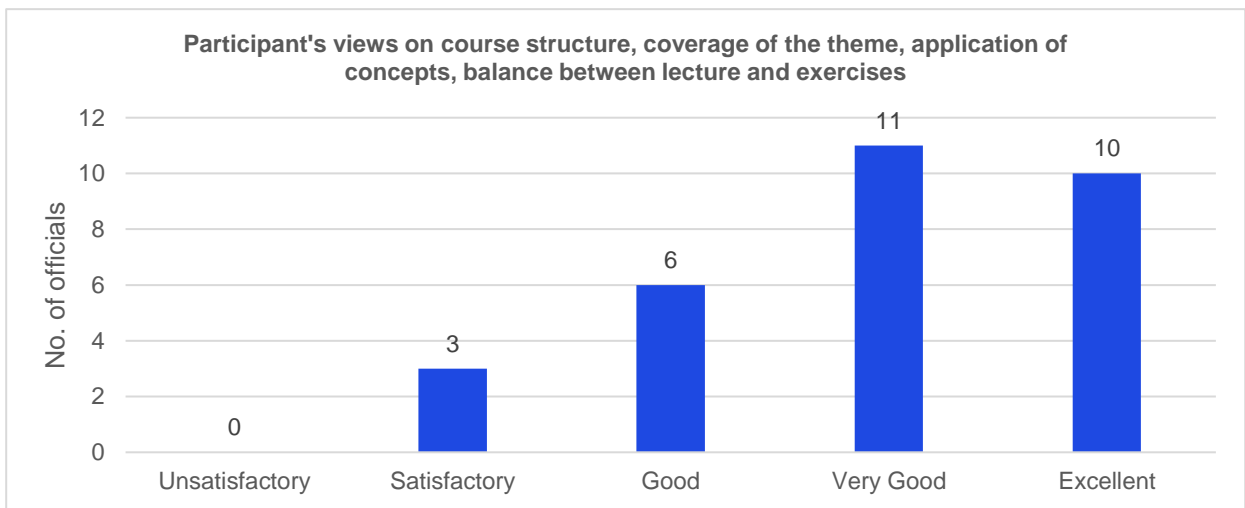
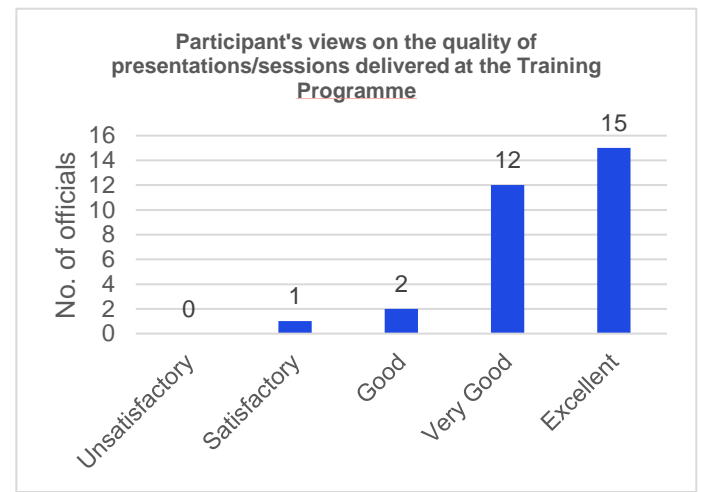
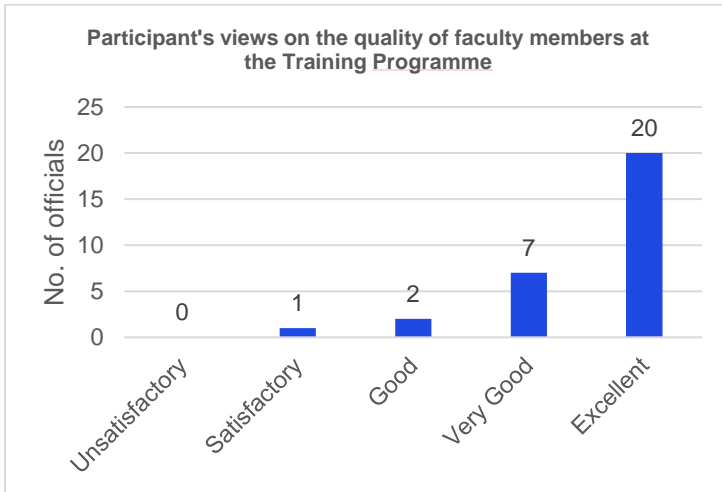
The two-day session covered topics including Understanding Self and Others for Leadership Excellence, Financial Management and Risk Analysis in the SME Context, Implications of Industry 4.0, IoT and digitalization for SMEs, Strategies and Policies for Strengthening the MSME Ecosystem, Strategic Planning, Decision Making and Operational Excellence in SMEs. The training programme included case studies, group activities, and interactive & practical sessions, enabling hands-on learning for the participants of the concepts delivered. The participants in the training programme had an enriching experience.

Glimpses from the capacity building training programme at IIM Lucknow:

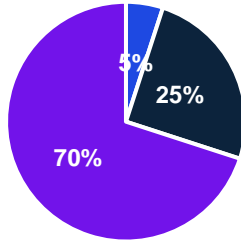


Feedback on the training programme captured by the participants is detailed below:



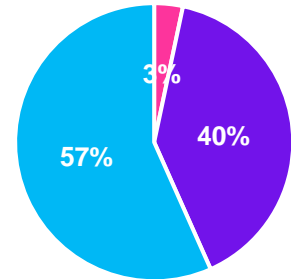


The most useful & informative session delivered at the Training Programme as per the participants



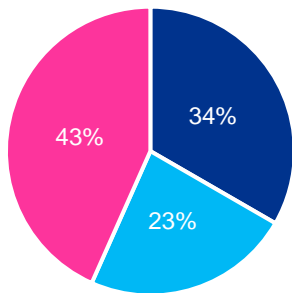
- Strategies and policies for strengthening the MSME Ecosystem
- Leadership Excellence
- Strategic Planning

Participant's views on the duration of the Training Programme



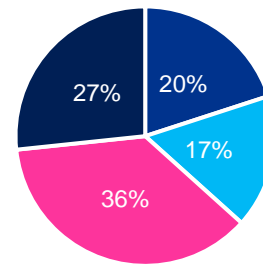
- Too long
- Too short
- Adequate

Participant's views on the strength of the Training Programme



- Knowledge of the Professors
- Course Structure
- Course delivery & interactive sessions

Suggestions by the participants to enhance the training programme



- Increase the programme duration
- Detailed session on financial management to be included
- Incorporate MSME Policy related topics
- Should be a residential training with field exposure

